

Last Update
15th December, 2020
3:00 pm

STATEMENT: COVID-19 CONFIRMED CASE AT 9/F, VIRTUS MEDICAL TOWER

On 12th December (SAT) afternoon, Virtus Medical Group was notified that a patient, who had visited the 9th floor of Virtus Medical Tower (122 Queen's Road Central, Hong Kong) at around 3:30pm on 10th December (THU), had undergone a COVID-19 test arranged by Virtus Medical Group after visit and was confirmed to be infected with COVID-19.

Since our medical staff has noticed the patient's respiratory symptoms during his visit, he was immediately treated as a suspicious case throughout the consulting procedure. All our attending medical and supporting staff had put on full PPE and the patient was arranged to stay in a designated room separately. Therefore, those medical and supporting staff were not considered as close contacts of this patient. To ensure the safety of our patients, visitors and staff, the entire floor and other affected area have already been thoroughly cleaned and disinfected. Furthermore, the Group has arranged these medical and supporting staff to undergo COVID-19 test on 14th December (MON) and the results are all negative.

Other medical centres and clinics of the Group at different locations are not affected by the said incident and continue to provide their normal services.

To ensure the safety of our patients and the staff of the Group, we will continue to observe the following preventive measures:

- 1) All medical and supporting staff are required to undergo regular COVID-19 tests;
- 2) Regular cleaning and disinfection are carried out in our clinics every day to assure environmental hygiene;
- 3) All medical and supporting staff are required to wear surgical masks the entire time at work;
- 4) All patients and visitors are required to undergo temperature check, wear surgical mask and sanitize their hands upon arrival at our clinics. They are also required to complete the COVID-19 TOCC Risk Assessment Form truthfully at the registration counter.

We take the health and safety of our patients and staff seriously. We will monitor our policy closely to ensure appropriate preventive measures are implemented in response to the state of the epidemic and the guidelines given by the Centre for Health Protection.

Thank you for your attention and cooperation.

VIRTUS MEDICAL GROUP